1. INTRODUCTION
This policy applies for the refund of the tuition fee for citizens studying in Romania at their own expense, from states not members of the European Union, as well as from states not part of the European Economic Area and the Swiss Confederation.

2. REFUNDING TERMS
Tuition fees will be refunded in euros by bank transfer from the Stefan cel Mare University of Suceava’s account at Banca Comercială Română, Suceava branch to the account of the beneficiary who made the bank transfer. The person who made the initial payment to the Stefan cel Mare University of Suceava is the beneficiary.

3. TERMS AND CONDITIONS FOR THE REFUND OF TUITION FEES
1) The tuition fee will be refunded only on the basis of a proof of the visa denial and a refund request, sent by email (relint@usm.ro). The refund will not be made for any other reasons.

2) The refund shall be made in euros within 15 days of the approval of the refund request. The beneficiary's complete information must be included in the refund request:
   - Beneficiary name and address
   - Beneficiary bank account
   - name of the beneficiary bank
   - beneficiary bank address
   - SWIFT code

3) The file processing fee of 100 euro paid before the sending of the application, it is not refundable.

4) Any expenses incurred as a result of inaccurate bank information will be deducted from subsequent refunds.